	Easy/Not Bad	Difficult/Very Difficult	
1. How difficult has it been to adapt to online-only classes this semester? (N=1274)	75.4%	24.7%	

2. Please respond to each of the following statements (N=1274):			
	Positive	Negative	Satisfaction Rate
a. I am confident in my ability to succeed in all of my courses.	74.3%	18.0%	80.5%
b. I have all the basic computer skills (e.g., Word, Excel, PowerPoint, Email) I need for my online coursework.	85.0%	10.8%	88.8%
c. I have the ability to overcome any technical difficulties (e.g., computer not working, no internet connection).	67.5%	24.1%	73.6%
d. I'm confident in my ability to follow-up on any questions raised during my review of online coursework (e.g., videos, assignments and/or discussion groups).	76.5%	18.8%	80.3%
e. I feel more confident in traditional face-to-face lectures, where I can interact with faculty and peers.	84.2%	10.3%	89.1%
f. I have all the time management skills to succeed in my online courses this semester.	57.7%	29.0%	66.5%
g. I have the ability to complete my coursework and overcome any disruptions at home.	60.0%	27.4%	68.6%
h. I like to take course(s) online.	45.5%	27.7%	62.1%

3. Please respond to each of the following statements (N=1110)			
	Positive	Negative	Satisfaction Rate
a. My instructors have agreed to be more flexible on assignments and/or communications (e.g., changing due dates, creating video lectures and increased the number of emails) since the transition to online-only courses.	77.0%	19.9%	79.5%
b. Help desk assistance is available any time I need it.	58.4%	19.3%	75.2%
c. Information about technical skills required for course(s) is readily available.	64.1%	21.5%	74.9%
d. Online counseling is available when I need it.	65.5%	14.1%	82.3%

	Has not changed	Has changed
4. Has the switch to online-only courses affected your communications/interactions with other students/classmates? (N=1108)	75.7%	24.3%

5. How easy has it been to communicate with your instructor since we've switched to online-only classes? (N=1107)

Answer Choices	Responses
Easier	26.1%
About the same	43.3%
More difficult	25.7%
If you have any comments, questions or concerns please write them here.	5.0%

6. What kinds of supports/resources do you need to be successful, now that all courses are online-only? (N=1098)

	Yes	No
a. Instructional Support (e.g., teaching methods, course requirements)	40.4%	59.6%
b.Technical Support Services (e.g., IT, help desk)	23.2%	76.9%
c. Financial Support Services	35.2%	64.8%
d. Counseling Support Services	33.6%	66.4%
e. Other Supports	12.5%	87.5%

	No	Yes.
7. Are you taking any courses with a lab component?(N=1101)	62.7%	37.3%
8. Have you dropped any classes in the current semester (2020SP) after we've switched to online-only courses? (N=1040)	91.0%	9.0%
9. Have you dropped any classes in 2020SU or 2020FA semeseters after we've switched to online-only courses?(N=1038)	96.2%	3.9%

10 &11. How many hours a week did you spend preparing/studying for each course BEFORE or AFTER the transition to online-only courses this semester?

Answer Choices	BEFORE (N=1040)	AFTER (N=1036)	Difference
1-2 hours/week	15.6%	22.4%	6.8%
3-4 hours/week	32.8%	24.7%	-8.1%
5-6 hours/week	25.6%	20.3%	-5.3%
7-8 hours/week	12.2%	12.9%	0.7%
9-11 hours/week	7.1%	9.5%	2.3%
More than 11 hours/week	6.7%	10.2%	3.5%

	No	Yes
12. Have you had any issues accessing course materials (e.g., online lectures, instructional materials) since we've switched to online-only courses? If so, please describe. (N=1039)	78.0%	22.0%
13. Have you had any issues accessing essential services (e.g., IT help desk, financial aid, tutoring services,...) since we've switched to online-only courses? If so, please describe. (N=1036)	87.0%	13.0%
14. Have you had any issues accessing/completing course assessments (e.g., quiz, test, papers, exams,...) since we've switched to online-only courses? If so, please describe. (N=1035)	80.7%	19.3%

	Reliable	Not reliable
15. How reliable is your home internet now that all classes are online? (N=1021)	63.8%	36.2%

	No	Not Sure	Yes
16. Do you need special software for your class that you do not have at home? (N=1025)	61.7%	30.5%	7.8%

	Has difficulties	Don't have difficulies
17. How often do you have technical difficulties with the Canvas learning management system? (N=1025)	26.4%	66.7%

18. What kind of computer/technology is available from home (Select all that apply)?(N=1025)	
Answer Choices	Duplicated Responses
Desktop Computer	20.5%
Laptop Computer (e.g., Surface, MacBook, Chromebook)	85.8%
Tablet (e.g., Ipad, Samsung, Kindle)	25.3%
Cell Phone	72.2%
None of the above	0.1%
If other please describe	1.9%
	Unduplicated Responses
Desktop/Labtop Computer	90.3%
Tablet/Cellphone (No computer)	9.0%
None	0.1%
Other	0.6%

19.Is there anything else you would like to tell us about the challenges you have faced as we switch to online-only courses? *(N=265 or 20.8% of all responses)*	Response Count
Distraction and time management	55
Lack of motivation/interest/adaptablity	42
Communication (student-student and student-faculty)	24
Course instructional method fit	18
More work/assignments	16
Internet access	16
Technical issues	11
Faculty flexibility	10
Financial issues	10
Computer access	10

FOOD INSECURITY

20. Are you experiencing any of the following issues as a result of the 'Shelter-in-place' authorization? (N=1016)		
	Yes	No
Food Insecurity: not knowing where your next meal is coming from, or involuntarily eating less than you r	12.1%	87.9%
Financial Insecurity: reduced hours, layoffs or unemployment	47.4%	52.6%
Access to Childcare	7.9%	92.2%

21.Do you currently use food assistance program? (N=1012)	Responses
Yes	9.8%
No	73.4%
Have used in the past	6.7%
Plan to apply	2.2%
Want to apply but don't know how	3.8%
Want to apply but am not eligible	3.1%
Other (please specify)	1.1%

	No	Maybe	Yes
22.Would you use a food bank or other program to help with food insecurity if Hartnell College offered it? (N=1015)	23.3%	31.4%	45.3%